

LET US LIGHTEN YOUR LOAD

Remember those “ugly,” nagging work chores that you’d really rather forget? Things like aging A/R, credit balances, looming RAC audits, etc.

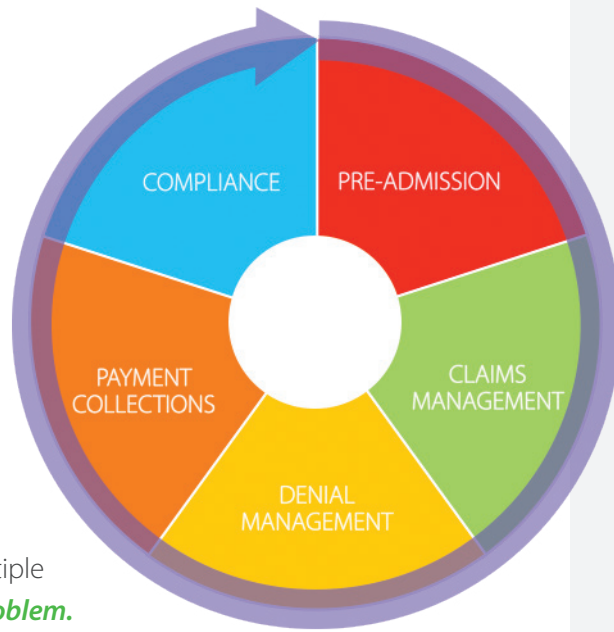
We’re here to help.

The Business Side, Inc., specializes in high-value, high-touch project work such as credit balance clean-up, A/R catch-up, and pre-visit eligibility verification, and we’re glad to fill in or catch you up in a pinch or take the burden off of you longer term.

Don’t change a thing (unless you want to).

We work with your existing staff and systems to deliver the results you need. **Now.** Have multiple systems or a complex workflow process? **No problem.**

We’re expert at interfacing with a myriad of systems and workflows in order to tackle the challenge so you don’t have to. We’ve been doing it for 19 years. No matter how big or small the project, we’re here to help. **Really.**



REVENUE CYCLE

Payment Assurance

Eligibility verification done prior to patient arrival to assure insurance payment for services rendered.

Charge Entry

Demographic and charge entry and tracking with regular reporting to manage receivables.

A/R Resolution

Aggressive, yet professional, pursuit of payment from insurance companies and patients to resolve aging A/R.

Payment Posting

Fast, accurate, payment posting and reporting to evaluate and manage receivables for improved cash flow.

Payment Collection

Pursuit of full payment on claims, resolution of underpaid claims, and submission of secondary claims.

Credit Balance Clean-up

Timely resolution of credit balances in receivables to meet governmental and internal compliance requirements.

RAC Audit Response

Analysis of RAC determinations, preparation of response, and oversight of appeal process.

Denial Analysis

Big Data analytics to determine trends and patterns in denials in order to resolve them at their root cause.